Our law firm is growing and we're currently looking to hire an **IT Officer** who will monitor, maintain and provide technical assistance for firm's IT systems and also support system users through remote desktop software, email and telephone conversations.

**Company Name** : MCLaw Services

**Job Title** : IT Officer.

**Location** : Bangla Motor, Dhaka

Company Industry : Law Practice, Legal Services, Admiralty & Maritime Law

## **Educational Requirements**

Bachelor's degree in Information Technology/ Computer Science/ Information Systems or a related field.

## Job Responsibilities

- 1. Networking device Monitoring, Maintenance, Installation, Configuration and troubleshooting.
- 2. Local area network (wireless & wired) and Wide area network Monitoring, maintenance, configuration and troubleshooting.
- 3. DHCP server and DNS server Maintenance, Configuration, troubleshooting and Bandwidth management.
- 4. Company Domain renew, DNS management, Domain shifting, website maintenance.
- 5. File sharing and Printer sharing for multiple user access within a Local Area network.
- 6. Coordinate with Internet Service Provider for Smooth Internet service, Bandwidth upgradation and fault restore within a short time.
- 7. Proper Maintenance, Installation, Configuration, Commissioning and troubleshooting of CCTV.
- 8. Laptop, Desktop or Brand PC, UPS and all IT equipment's hardware servicing.
- 9. Installation, Configuration and troubleshooting of New connectivity, Extension change, parallel connection set-up of PABX system.
- 10. Time attendance and access control device hardware & software Installation, configuration, maintenance and troubleshooting.
- 11. Microsoft Outlook 2016, 2010 installation, configuration and troubleshooting by remotely or on-site support.
- 12. Proper hardware & software maintenance and troubleshooting of Photocopy machine, Printer, Scanner.
- 13. Video Conference setup for Meeting as per management schedule.
- 14. Graphics design related work like Logo Design, Certificate design, Photo editing, Letter Head Pad design, Business Card design.
- 15. Proper Data Backup of end user PC as per management instruction.

- 16. Different type of Open source and Premium Software installation, configuration, renew/activate and troubleshooting as per end user requirement.
- 17. Mid-level Software design and development (If Assign).
- 18. Microsoft Mail Server "Office365" configuration, maintenance and troubleshooting as per necessary (If Assign).

## Skill & Knowledge

- 1. Candidates must be ready to work under pressure.
- 2. Candidates have to possess positive work attitude, integrity, good manners or courtesy, etiquette and good interpersonal skills.
- 3. Good proficiency in written and spoken English.

Attach your Resume : admin@mclawservices.com

Salary : Negotiable
Work Experience : 5 years

Compensation & other benefits: As per policy of the firm.